

North Yorkshire County Council

Corporate and Partnerships Overview and Scrutiny Committee

19 January 2015

Overview of 2020 Cross-cutting Themes

1 Purpose of the report

- 1.1 To provide a covering report to the presentation given to the Corporate and Partnerships Overview and Scrutiny Committee on the County Council's 2020 Cross-cutting Themes.

2 Background

- 2.1 2020 North Yorkshire is an ambitious programme to realign the County Council fundamentally in the face of a future of significantly reduced funding levels. There are a number of consistent themes to 2020 North Yorkshire. These include:

- Becoming a smaller council;
- Having fewer staff with greater productivity;
- Being flexible and agile to respond to changing circumstances;
- Being clear about the councils delivery role;
- Progressing towards a greater commissioning role and involvement of the private sector;
- A major effort to engage communities, voluntary groups, partners and others to share the role of delivering some services and to help potentially vulnerable people live independent lives minimising the need for more costly services; and
- Retaining the capacity to provide strong leadership on issues important to the public across all of North Yorkshire.

- 2.2 The 2020 North Yorkshire programme contains major changes in how the Council will operate and represents a significant undertaking.

3 Cross-cutting themes

- 3.1 In addition to the directorate savings programmes, the following cross-cutting themes have been identified. These themes will be managed to ensure that impacts on customers, communities and the organisation are understood and co-ordinated across the County Council.

Theme	Description
Stronger Communities	Working with communities to enable them to take a greater role in the shaping and provision of services
Partnership	Working with others to provide new ways of delivering

Working and Alternative Delivery Models	services. For example, this could include partnership working with other councils or providing services through staff mutuals or community based social enterprises.
Customer	Changes to the ways in which customers access and/or receive services, for example, online access to services, greater use of the customer contact centre or changes to physical access points.
Commercial Focus	Changes to current charging models for services and/or opportunities to generate income.
Property	Impacts on requirements for, and the use of, the property estate.
Organisational Development	Changes to the organisation including management/staffing structures and roles, skill sets and knowledge requirements and/or behaviour and culture change.

4 Recommendations

- 4.1 That the Corporate and Partnerships Overview and Scrutiny Committee notes the work being undertaken in respect of the 2020 Cross-cutting themes.

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Background Documents – none
Annexes - none